



Spring

2010

New Residential Electricity Prices and Distribution Rates in effect May 1, 2010

ELECTRICITY PRICES

The Ontario Energy Board has updated electricity prices for consumers on the Regulated Price Plan (RPP) who have their electricity supplied by a utility.

If you are currently buying your electricity from a retailer (or have recently signed a contract with an electricity retailer) and are paying the contract price, you will continue to pay that contract price.

New RPP Prices in effect May 1, 2010

- ⦿ 6.5 cents per kilowatt-hour (kWh) for electricity use up to 600 kWh per month
- ⦿ 7.5 cents per kilowatt-hour above that threshold

The threshold for non-residential consumers who are eligible for the price plan remains at 750 kWh per month for all seasons.

DISTRIBUTION RATES

The Ontario Energy Board, responsible for regulating the distribution rates of utilities across the Province, has given approval to Hydro One Brampton Networks Inc. ("Hydro One Brampton") for an adjustment to rates and charges.

Delivery Rates are decreasing May 1, 2010

The monthly service charge will decrease from \$11.79 to \$11.60 and the distribution volumetric rate will decrease from \$0.0157 to \$0.0154 per kilowatt-hour. In addition, retail transmission rates will increase by \$0.0011 per kilowatt-hour. You will also receive a credit to your bill of \$0.0020 per kilowatt-hour for regulatory purposes.

NOTE: Based on Hydro One Brampton's decrease in distribution rates, combined with the Ontario Energy Board's increase in RPP rates, a customer with a consumption of 800 kilowatt-hours would see an increase of approximately \$6.49 on their overall electricity bill.

Harmonized Sales Tax (HST): A 13% HST will replace the 5% GST in Ontario on July 1, 2010. HST will be charged on bills for electricity consumed after June 30, 2010.

Every Kilowatt Counts

Make the call to conserve!



1-866-380-6051

1-877-797-9473



When we enrol in peaksaver, our central air conditioners work together to reduce electricity use and help the environment.

How does it work? We'll install at no cost to you, a programmable thermostat valued at \$250 that allows us to send a wireless signal to cycle down your air conditioner. Your central air conditioning system is automatically adjusted when demand for electricity is highest. It happens occasionally in summer, but only on weekdays during the middle of the day.

Plus, as a thank you for enrolling, we'll give you \$25.

If you have an electricity-guzzling fridge that's fifteen years old or more, you can get rid of it the easy way.

Just make an appointment with us. We'll come into your home, take it away for free* and recycle it in an environmentally-friendly manner. You'll save between \$120 - \$150 per year in electricity.

** Fridges and freezers must be at least 15 years old, in working condition and between 10-27 cubic feet.*



Smart Meters, Time-Of-Use Pricing, Electricity Retailers and the Provincial Benefit

What you need to know about managing your electricity costs when Time-Of-Use pricing comes into effect.

Why Change To Smart Meters?

Your old electricity meter was only capable of measuring the total amount of electricity you used over an entire billing period, and it had to be read manually.

Your new Smart Meter automatically tracks, records and sends your electricity consumption, on an hourly basis, to Hydro One Brampton through wireless technology.

With this newer technology, along with the implementation of Time-Of-Use rates, you will be able to monitor and manage your electricity costs, while helping to reduce the impact that on-peak electricity generation can have on the environment.

Time-Of-Use (TOU) Pricing

Time-Of-Use prices vary throughout the day, depending on electricity demand and availability of supply.

Under the current Regulated Price Plan (RPP), the price you pay for electricity is the same no matter what time of day you use it. This leaves very little financial incentive for consumers to shift their usage to off-peak times of the day.

With rates that fluctuate at varying peak demand times in a 24-hour period, you will have the opportunity to change your electricity usage to off-peak times when electricity is least expensive.

There are three TOU periods:

- * On-Peak - the cost of energy and demand are highest
- * Mid-Peak - the cost of energy and demand are moderate
- * Off-Peak - the cost of energy and demand are lowest

NOTE: Hydro One Brampton customers will be given adequate notice before TOU rates come into effect.

KEY INDUSTRY CONTACTS

Ontario Energy Board

For information on the setting of transmission and distribution rates, retail licenses, codes of conduct for retailers, contracts and consumer protection issues, visit www.oeb.gov.on.ca

Ministry of Energy and Infrastructure

For information on the electricity industry, including the latest government proposals effecting the industry and energy conservation, visit www.mei.gov.on.ca

Signing Up With An Electricity Retailer

You do have the option of signing a contract with an electricity retailer. Before you sign any contract however, be sure to read through it carefully so that you are aware of all the terms and conditions; not all retail contracts are the same. Most offer a fixed price over a period of time.

Keep in mind that in many cases, consumers may pay a higher rate in exchange for fixed pricing, and that the contract you sign, covers only the cost of the electricity itself. When comparing with prices offered to you by a retailer, remember to compare only the commodity or electricity charge. Be aware that an additional charge, called the Provincial Benefit, will apply to customers who have signed with an electricity retailer. All other charges, which include Delivery, Regulatory, and the Debt Retirement Charge, are separate and will be included on your monthly electricity bill.

The Provincial Benefit

The Provincial Benefit accounts for the difference between the spot market price (the price of electricity at one point in time on the open market), and the price paid to regulated and contracted generators. This difference or adjustment may be positive or negative, depending on the fluctuation of prices in the spot market.

The Provincial Benefit is currently factored into the RPP rates set by the Ontario Energy Board and does not appear as a separate line item. This adjustment will also be included in TOU rates when they come into effect.

The adjustment *will* apply and be added as a separate charge on the bills of those customers who have signed a contract with an electricity retailer.

Hydro One Brampton is interested in hearing your comments, questions and suggestions on how we may better serve your electricity needs, now and in the future. Please direct your enquiries to our Energy Services Department:

Phone (905) 840-6300 ext. 3256

Fax (905) 840-1915

Email EnergyServices@HydroOneBrampton.com

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