

Spring

2011

New Residential Electricity Prices and Distribution Rates in effect May 1, 2011

ELECTRICITY PRICES

The Ontario Energy Board has updated electricity prices for consumers on the Regulated Price Plan (RPP) who have their electricity supplied by a utility.

If you are currently buying your electricity from a retailer (or have recently signed a contract with an electricity retailer) and are paying the contract price, you will continue to pay that contract price.

New RPP Prices in effect May 1, 2011

- ☉ 6.8 cents per kilowatt-hour (kWh) for electricity used up to 600 kWh per month
- ☉ 7.9 cents per kilowatt-hour above that threshold

The threshold for non-residential consumers who are eligible for the price plan remains at 750 kWh per month for all seasons.

For more information on the setting of transmission and distribution rates, retail licenses, codes of conduct for retailers, contracts and consumer protection issues, visit the website of the Ontario Energy Board at: www.ontarioenergyboard.ca

Online Bill Payment System

Hydro One Brampton customers can now pay their electricity bills online at www.HydroOneBrampton.com or by telephone at 1-866-283-7016 using their VISA or MasterCard.

Customers using this service will receive a confirmation number at the time of payment and an email confirmation for each payment made. Payments will be posted on the next business day.

Please note that there is a service fee of \$8.50 with a maximum of \$350.00 per transaction.



DISTRIBUTION RATES

The Ontario Energy Board, responsible for regulating the distribution rates of utilities across the Province, has given approval to Hydro One Brampton Networks Inc. ("Hydro One Brampton") for an adjustment to rates and charges.

Delivery Rates are increasing May 1, 2011

Hydro One Brampton has recently applied to and received approval from the Ontario Energy Board for new distribution rates. Based on Hydro One Brampton's new rates, combined with the Ontario Energy Board's increase in Regulated Price Plan energy rates, HST and the provision of the Ontario Clean Energy Benefit credit of 10%, a typical residential customer consuming 800 kilowatt-hours per month would see an overall decrease of approximately \$0.02 on their overall electricity bill compared to the same period last year.

This overall decrease is a result of Hydro One Brampton's monthly service charge decreasing from \$10.60 to \$9.75 and the distribution volumetric rate decreasing from \$0.0154 to \$0.0142 per kilowatt-hour. Transmission charges and other distribution charges will increase by \$2.67 per month while the remaining bill components will decrease by \$0.88 per month.

Moving?

If you are moving, please call our office at least 48 hours before your moving date. This will allow us time to schedule a meter reading and prepare a final bill.

Whether you are purchasing, selling or renting property, it is important for the person whose name is or whose name is to be on the account to inform us immediately.

Contact our Customer Accounts department at (905) 840-6300 (ext. 7300).

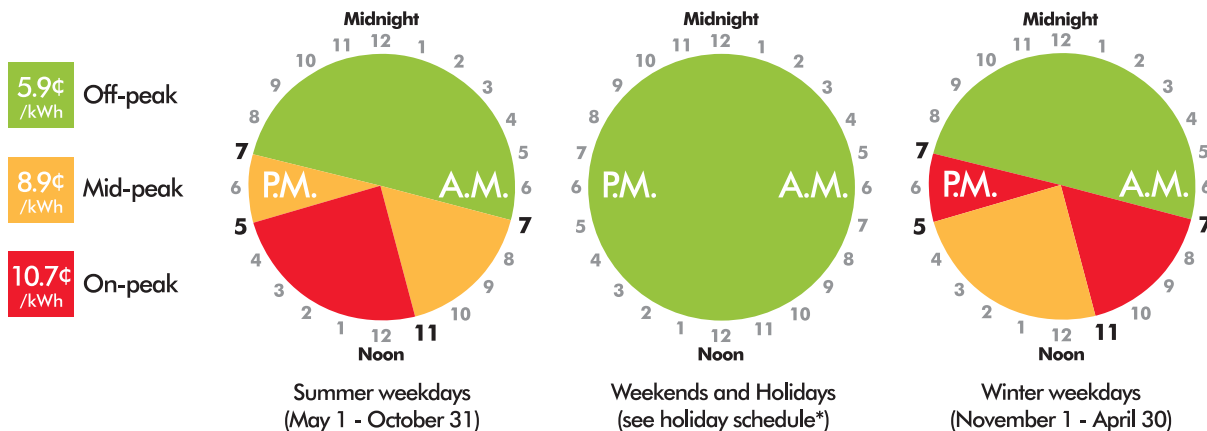
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Time-Of-Use (TOU) Pricing Coming to Hydro One Brampton customers in June 2011

What you need to know about managing your electricity costs when Time-Of-Use pricing comes into effect.

Time-Of-Use (TOU) Electricity Price Periods

(Current Time-Of-Use prices in effect from May 1 - October 31, 2011)



2011 Holiday Schedule

May 23
July 1
August 1
September 5
October 10
December 26
December 27*

*When a holiday falls on a weekend, the next weekday (that is also not a holiday) will be billed at the off-peak price.

What is Time-Of-Use Pricing?

Time-Of-Use pricing is an electricity pricing structure that varies depending on the time of day, day of the week (weekday, weekend or holiday), and the season.

This pricing structure better reflects the way electricity prices work in the electricity market. Electricity market prices rise and fall depending on our demand for it and the availability of supply.

Why Change to Time-Of-Use Pricing?

Under the current Regulated Price Plan (RPP), the price you have been paying for electricity is the same no matter what time of day you use it. This leaves very little financial incentive for consumers to shift their usage to off-peak times of the day.

With rates that fluctuate at varying peak demand times in a 24-hour period, you will have the opportunity to change your electricity usage to off-peak times when electricity is least expensive.

What Can I Do to Make a Difference?

By identifying the items in your home that use the most electricity, you can then find ways to either shift or cut back on your use to less expensive times of the day.

- ☀ *Set your air conditioner a few degrees higher than you normally would during on-peak times of the day when you're home, and turn it right off when you're not at home through the day.*
- ☀ *Run your dishwasher after 7 pm in the evening or before 7 am in the morning - and use the timer if it has one.*
- ☀ *Do your laundry in the evenings or on weekends.*
- ☀ *Operate pool pumps and heaters during off-peak hours.*
- ☀ *Use timers where possible and set them to come on during off-peak times of the day, and to turn off during on-peak hours.*
- ☀ *Visit our website at www.HydroOneBrampton.com for more information on Time-of-Use pricing and other energy saving tips!*

Hydro One Brampton is interested in hearing your comments, questions and suggestions on how we may better serve your electricity needs, now and in the future.

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KEY INDUSTRY CONTACTS

Ministry of Energy and Infrastructure

For information on the electricity industry, including the latest government proposals effecting the industry and energy conservation, visit www.mei.gov.on.ca

Independent Electricity System Operator

For information on the electricity market, and to learn more about Time-of-Use prices, visit www.ieso.ca